Insurance Eligibility Procedure

Outlines the proper course of action for verifying eligibility of a patient's insurance

Medical

- The majority of Medical insurance plans can be verified by utilizing the electronic eligibility request feature that resides inside SuccessEHS.
- For those insurances that cannot be verified using the electronic eligibility request feature and/or if the electronic eligibility feature is not working appropriately, steps must be taken to verify active insurance by going to the payor website, if applicable.
- Unable to check in SuccessEHS
  - **M064** – KEYSTONE HEALTH PLAN EAST
  - **M096** – M-CALVO'S SELECTCARE HEALTH PLAN
  - **M087** – M-CENTRAL PA TEAMSTERS H&W FUND
  - **M075** – M-COMBINED INSURANCE
  - **M060** – M-COMMUNITY CARE BHO
  - **M077** – M-EASTERN ALLIANCE INSURANCE GROUP
  - **M094** – M-EMPLOYER PLAN SERVICES
  - **M062** – M-ERIE INSURANCE COMPANY
  - **M081** – M-GEICO INSURANCE
  - **M079** – M-GEISINGER INDEMNITY INSURANCE CO
  - **M019** – M-GROUP INSURANCE SERVICE CENTER
  - **M071** – M-HCC LIFE INSURANCE COMPANY
  - **M049** – M-HOP ADMINISTRATION UNIT
  - **M056** – M-KEYSOLUTIONS
  - **M069** – M-KEYSTONE FIRST
  - **M046** – M-NATIONWIDE INSURANCE
  - **M068** – M-NATIONWIDE SPECIALTY HEALTH
  - **M041** – M-OMAHA INSURANCE COMPANY
  - **M082** – M-PMA
  - **M085** – M-PROGRESSIVE INSURANCE CO
  - **M093** – M-RED ROCK MANAGEMENT SWERVICES LLC
  - **M090** – M-SCHLUMBERGER INSURANCE
  - **M061** – M-STATE WORKER INSURANCE FUND
  - **M091** – M-STUDENT RESOURCES
  - **M050** – M-THE STATE INSURANCE
  - **M052** – M-TRISTAR BENEFITS ADMINISTRATOR
  - **M040** – M-UMR
  - **M054** – M-UNITED TEACHER ASSOCIATES INSURANCE CO
  - **M088** – M-UPMC WORK PARTNERS
  - **M066** – M-WIREROPE WORKS, INC. MED PLAN
  - **M073** – PAI ESSENTIAL STAFFCARE

Dental

- All Dental insurances must be verified by going to the payor website. Listed below is an outline of the insurance plans and the payor website that must be used in order to ensure accurate verification of active insurance coverage. If the insurance is not on the list outlined below, then you will utilize the patient/guarantor's word as verification of eligibility
  - **D015** – D-AETNA BETTER HEALT PA
    - http://www.aetnabetterhealth.com
  - **D040** – D-AMERIHEALTH CARITAS
    - http://sciondental.com **Provider → Government Sponsored**
  - **D002** – D-AMERIHEALTH NORTHEAST
    - http://sciondental.com **Provider → Government Sponsored**
  - **D047** – D-AVESIS-GHP FAMILY
    - http://www.avesis.com
  - **D063** – D-AVESIS-GHP FOR KIDS
    - http://www.avesis.com
  - **D006** – D-DELTA DENTAL OF PA
    - http://www.deltadentalins.com
  - **D059** – D-DENTAQUEST COMMERCIAL
    - https://govservices.dentaquest.com
  - **D069** – D-FEP BLUE DENTAL
    - http://www.ucci.com
  - **D07** – D-GEISINGER GOLD
    - http://www.deltadentalins.com (if noted on card)
  - **D010** – D-GUARDIAN DENTAL
    - http://www.guardiananytime.com
  - **D011** – D-MEDICAL ASSISTANCE
    - https://promise.dpw.state.pa.us
  - **D014** – D-UNITED CONCORDIA
    - http://www.ucci.com
  - **D054** – D-UNITED CONCORDIA CHIP
    - http://www.ucci.com

Username/Passwords

Website: _____

Username: _____

Password: _____

Website: _____

Username: _____

Password: _____

Website: _____

Username: _____

Password: _____

Website: _____

Username: _____

Password: _____

Website: _____

Username: _____

Password: _____

Website: _____

Username: _____

Password: _____

Website: _____

Username: _____

Password: _____

Website: _____

Username: _____

Password: _____

Website: _____

Username: _____

Password: _____

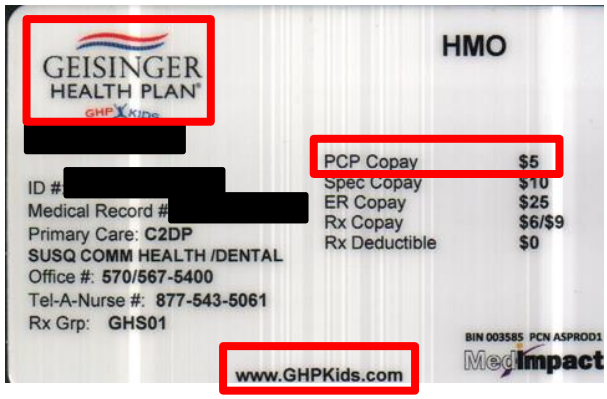
Website: _____

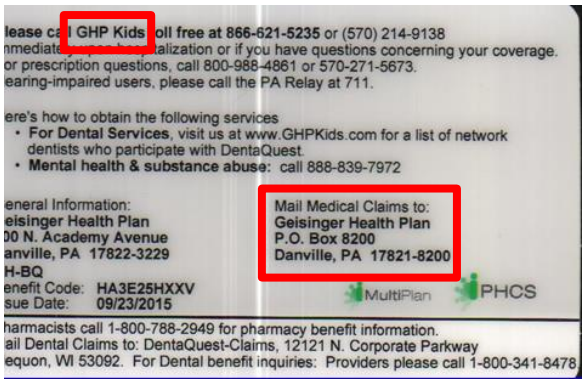
Username: _____

Password: _____

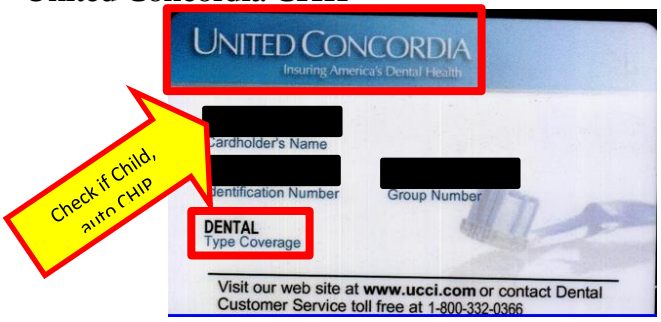
Insurance Cards

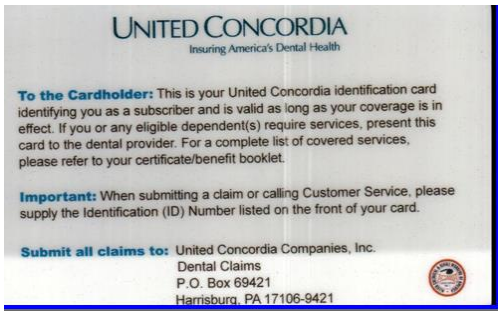
- **GHP Kids**



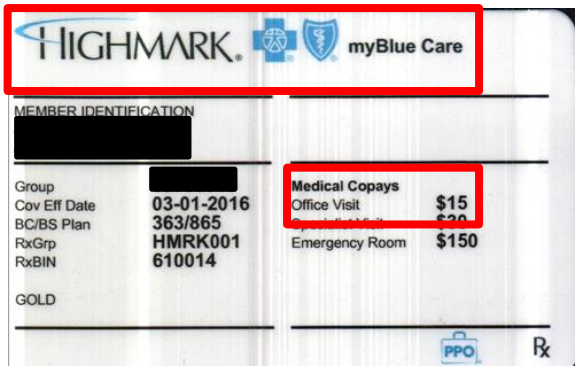


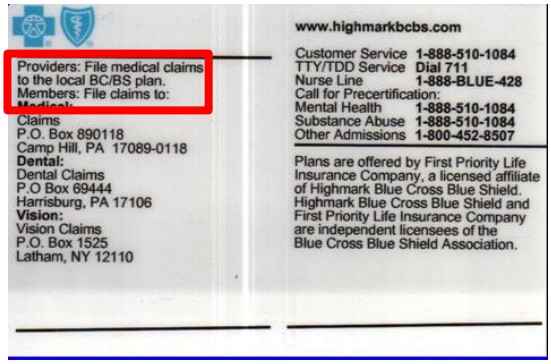
- **United Concordia CHIP**





- **Higmark/Blue Cross**





- **First Priority Health for Kids**